

Terms & Conditions:

These terms and conditions (the "Terms and Conditions") govern the use of www.stalbanssitters.co.uk (the "Site"). This Site is owned and operated by Gabriella Spooner. This Site is a babysitting referral service.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

Intellectual Property

All content published and made available on our Site is the property of Gabriella Spooner and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

Age Restrictions

The minimum age to use our Site is 18 years old. By using this Site, users agree that they are over 18 years old. We do not assume any legal responsibility for false statements about age.

Sale of Services

These Terms and Conditions govern the sale of services available on our Site.

We are under a legal duty to supply goods that match the description of the good(s) you order on our Site.

The following services are available on our Site:

- Babysitting referral service.

The services will be paid for via a booking deposit when the services are ordered and the outstanding amount to the matched Sitter immediately after the Sitting has taken place.

These Terms and Conditions apply to all the services that are displayed on our Site at the time you access it. All information, descriptions, or images that we provide about our services are as accurate as possible. However, we are not legally bound by such information, descriptions, or images as we cannot guarantee the accuracy of all services we provide. You agree to purchase services from our Site at your own risk.

We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

Payments

We accept the following payment methods on our Site:

- PayPal
- Credit Card
- Debit Card

When you provide us with your payment information, you authorise our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you authorise us to charge the amount due to this payment instrument.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

Cancellation Policy

The referral fee paid on booking is non- refundable or exchangeable unless the service cannot find you a Sitter.

No fees are due to the Sitter unless a client cancels within 12 hours; in which case 50% of the Sitter's hourly rate is owed to the Sitter for the time slot scheduled.

If the Sitter is cancelled upon arrival then the full charge of the time slot is owed to the Sitter.

In the unlikely event that a Sitter cancels, St Albans Sitters will endeavour to find a similar replacement, if a replacement cannot be found then the referral fee will be refunded or exchanged.

Consumer Protection Law

Where the *Sale of Goods Act 1979*, the *Consumer Rights Act 2015*, or any other consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.

Limitation of Liability

Gabriella Spooner and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

The referral service is complete when the Sitter arrives at your house. The private service then continues between yourself and the Sitter. At the end of the Sitting you will pay the Sitter for their services. No monetary exchange happens between the Sitter and the ‘St Albans Sitters’ service. Our Sitters are self-employed and the ‘St Albans Sitters’ service holds no accountability or liability for the service provided between yourself and the Sitter.

Indemnity

Except where prohibited by law, by using this Site you indemnify and hold harmless Gabriella Spooner and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are governed by the laws of the Country of England.

Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

Contact Details

Please contact us if you have any questions or concerns. Our contact details are as follows:

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